



# WATER STREET

Re: Lead Times

April 7, 2021

To our valued customers,

After many months of challenges, while focusing on making improvements to serve you better, we have finally arrived at a place where we can feel confident shortening our lead times by several weeks. We will continue to evaluate and shorten these lead times, periodically, until they are back to normal, keeping in mind that our priority is to deliver on what we promise. We want to thank you again for your loyalty to our brand and for your patience over the last year and we look forward to sharing with you many new and exciting things ahead for Water Street Brass!

CABINET HARDWARE LEAD TIME                      5-7 WEEKS

## DOOR HARDWARE LEAD TIMES

- SMALL ORDER (Up to \$15K)                      7 - 9 weeks
- MEDIUM ORDER (\$15 - \$30K)                      9 - 11 weeks
- LARGE ORDER (\$30 - \$50K)                      14 - 16 weeks

Kind Regards,

Dee Maher

Director of Sales

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